Coaching & Mentoring Services (UK) Ltd

Safeguarding Policy

Purpose

The purpose of this policy is to protect people, particularly children, at risk adults and beneficiaries of assistance, from any harm that may be caused due to their coming into contact with Coaching & Mentoring Services (UK) Ltd. This includes harm arising from:

* The conduct of staff or personnel associated with Coaching & Mentoring Services (UK) Ltd
* The design and implementation of Coaching & Mentoring Services (UK) Ltd, their products, services, programmes and activities

The policy lays out the commitments made by Coaching & Mentoring Services (UK) Ltd to this policy and the ANLP Code of Ethics and informs their staff and associated personnel of their responsibilities in relation to Safeguarding.

This policy does not cover:

* Safeguarding concerns in the wider community not perpetrated by Coaching & Mentoring Services (UK) Ltd, their staff or associated personnel

What is Safeguarding?

In the UK, Safeguarding means protecting peoples' health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect[[1]](#footnote-1)

In our sector, Coaching & Mentoring Services (UK) Ltd understand it to mean protecting people, including children and at-risk adults, from harm that arises from coming into contact with Coaching & Mentoring Services (UK) Ltd, their staff, associated personnel, their products, services, programmes and/or activities.

Further definitions relating to Safeguarding are provided in the glossary below.

Scope

* Coaching & Mentoring Services (UK) Ltd and all staff and/or associated personnel contracted by or working on a paid or voluntary basis with Coaching & Mentoring Services (UK) Ltd, delivering Coaching & Mentoring Services (UK) Ltd products, services, programmes and/or activities
* Associated personnel whilst engaged with work or visits related to the Coaching & Mentoring Services (UK) Ltd, including but not limited to the following: consultants; volunteers; contractors; programme visitors including journalists, celebrities and politicians

Policy Statement

Coaching & Mentoring Services (UK) Ltd believes that everyone we come into contact with, regardless of age, gender identity, disability, sexual orientation or ethnic origin has the right to be protected from all forms of harm, abuse, neglect and exploitation. Coaching & Mentoring Services (UK) Ltd will not tolerate abuse and exploitation of their clients (whether paid by them or for pro bono work) by Coaching & Mentoring Services (UK) Ltd, their staff or and/or associated personnel and any breach of this policy will result in the immediate referral to the relevant authorities for any professional and/or legal action required.

This policy will address the following areas of Safeguarding [as appropriate]: Child Safeguarding, Adult Safeguarding, Student Safeguarding and protection for all from sexual exploitation and abuse by Coaching & Mentoring Services (UK) Ltd, their staff and associated personnel. These key areas of Safeguarding may have different policies and procedures associated with them (see Associated Policies).

Coaching & Mentoring Services (UK) Ltd commits to addressing Safeguarding throughout their work, through the three pillars of prevention, reporting and response.

Prevention

Coaching & Mentoring Services (UK) Ltd Responsibilities

Coaching & Mentoring Services (UK) Ltd will:

* Ensure all their staff and/or associated personnel have access to, are familiar with and know their responsibilities within this policy
* Design and undertake all their products and services, programmes and activities in a way that protects people from any risk of harm, abuse and/or neglect that may arise from their coming into contact with XXXX, their staff and/or associated personnel. This includes the way in which information about individuals in our programmes is gathered and communicated
* Implement stringent Safeguarding procedures when recruiting, managing and deploying staff and associated personnel
* Follow up on reports of Safeguarding concerns promptly and according to due process

Coaching & Mentoring Services (UK) Ltd Personnel Responsibilities

**Child Safeguarding**

Coaching & Mentoring Services (UK) Ltd, their staff and associated personnel must not:

* Engage in sexual activity with anyone under the age of 18
* Sexually abuse or exploit children
* Subject a child to physical, emotional or psychological abuse, or neglect
* Engage in any commercially exploitative activities with children including child labour or trafficking

**Adult Safeguarding**

Coaching & Mentoring Services (UK) Ltd, their staff and associated personnel must not:

* Sexually abuse or exploit at-risk adults
* Subject an at-risk adult to physical, emotional or psychological abuse, or neglect

**Protection from sexual exploitation and abuse**

Coaching & Mentoring Services (UK) Ltd, their staff and associated personnel must not:

* Exchange money, employment, goods or services for sexual activity. This includes any exchange of assistance that is due to beneficiaries of assistance
* Engage in any sexual relationships with beneficiaries of assistance, since they are based on inherently unequal power dynamics

Additionally, Coaching & Mentoring Services (UK) Ltd, their staff and associated personnel are obliged to:

* Contribute to creating and maintaining an environment that prevents Safeguarding violations and promotes the implementation of the Safeguarding Policy
* Report any concerns or suspicions regarding Safeguarding violations by Coaching & Mentoring Services (UK) Ltd, their staff member(s) or associated personnel, in strictest confidence, to ANLP by email or letter to the email address or physical address listed on the ANLP website

Enabling reports

Coaching & Mentoring Services (UK) Ltd will ensure that safe, appropriate, accessible means of reporting Safeguarding concerns are made available to their staff and the communities we work with.

ANLP will also accept complaints from external sources such as members of the public, partners and official bodies through the ANLP Complaints Procedure listed on the ANLP website.

How to report a Safeguarding concern to Coaching & Mentoring Services (UK) Ltd

Coaching & Mentoring Services (UK) Ltd Members, their staff and/or associated personnel who have a complaint or concern relating to Safeguarding should report it immediately to the relevant authority using the contact details listed

Response

Coaching & Mentoring Services (UK) Ltd will follow up Safeguarding reports and concerns using the reporting mechanism described above.

Coaching & Mentoring Services (UK) Ltd will apply appropriate disciplinary measures to staff or associated personnel found in breach of policy and report staff or associated personnel to the relevant legal bodies/authorities/Police where appropriate.

Coaching & Mentoring Services (UK) Ltd will offer support to survivors of harm caused by staff or associated personnel, regardless of whether a formal internal response is carried out (such as an internal investigation). Decisions regarding support will be led by the survivor.

Confidentiality

It is essential that confidentiality in maintained at all stages of the process when dealing with Safeguarding concerns. Information relating to the concern and subsequent case management should be shared on a need to know basis only and should be kept secure at all times.

Glossary of Terms

**Beneficiary of Assistance**

Someone who directly receives goods or services from Coaching & Mentoring Services (UK) Ltd, their staff and/or associated personnel’s programme(s). Note that misuse of power can also apply to the wider community that Coaching & Mentoring Services (UK) Ltd, their staff and/or associated personnel serves and also, can include exploitation by giving the perception of being in a position of power.

**Child**

A person below the age of 18

**Harm**

Psychological, physical and any other infringement of an individual’s rights

**Psychological harm**

Emotional or psychological abuse, including (but not limited to) humiliating and degrading treatment such as bad name calling, constant criticism, belittling, persistent shaming, solitary confinement and isolation

**Protection from Sexual Exploitation and Abuse (PSEA)**

The term used by the humanitarian and development community to refer to the prevention of sexual exploitation and abuse of affected populations by staff or associated personnel. The term derives from the United Nations Secretary General’s Bulletin on Special Measures for Protection from Sexual Exploitation and Abuse (ST/SGB/2003/13)

**Safeguarding**

In the UK, Safeguarding means protecting peoples' health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect[[2]](#footnote-2)

In our sector, we understand it to mean protecting people, including children and at-risk adults, from harm that arises from coming into contact with our staff or programmes. One donor definition is as follows:

Safeguarding means taking all reasonable steps to prevent harm, particularly sexual exploitation, abuse and harassment from occurring; to protect people, especially vulnerable adults and children, from that harm; and to respond appropriately when harm does occur.

This definition draws from our values and principles and shapes our culture. It pays specific attention to preventing and responding to harm from any potential, actual or attempted abuse of power, trust, or vulnerability, especially for sexual purposes.

Safeguarding applies consistently and without exception across our programmes, partners and staff. It requires proactively identifying, preventing and guarding against all risks of harm, exploitation and abuse and having mature, accountable and transparent systems for response, reporting and learning when risks materialise. Those systems must be survivor-centred and also protect those accused until proven guilty.

Safeguarding puts beneficiaries and affected persons at the centre of all we do.

**Sexual abuse**

The term ‘sexual abuse’ means the actual or threatened physical intrusion of a sexual nature, whether by force or under unequal or coercive conditions.

**Sexual exploitation**

The term ‘sexual exploitation’ means any actual or attempted abuse of a position of vulnerability, differential power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. This definition incudes human trafficking and modern slavery.

**Survivor**

The person who has been abused or exploited. The term ‘survivor’ is often used in preference to ‘victim’ as it implies strength, resilience and the capacity to survive, however it is the individual’s choice how they wish to identify themselves.

**At risk adult**

Sometimes also referred to as vulnerable adult. A person who is or may be in need of care by reason of mental or other disability, age or illness; and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation.

1. [↑](#footnote-ref-1)
2. [↑](#footnote-ref-2)